

August 5, 2011

Ms. Jamie Rouco
Power Home Remodeling Group
2501 Seaport Drive, 1st fl
Chester, PA 19013

RE: Your letter of June 1, 2011

Dear Jamie,

I have been meaning to call or write to thank you for my \$100 gift card. Of course I took Joan Higgins out to eat with it since she was the other customer involved.

Well, thank you for that and they say that one good turn deserves another. Due to your professionalism in the past matter and my good impression of Power Home Remodeling I have just signed up for four new windows. The company hires excellent sales people who get you to buy without any pressure. Of course I may be the easiest mark but I know I am getting a very good product from a very good company. William Lovas and his partner, Andy of the Cranford office were the young men who assisted me this time if you are interested in passing this along.

Looking forward to my new windows and thank you for your very nice letter.

Sincerely,



Jacquie Waeber
65 High Pond Lane
Bedminster, NJ 07921