

519 Rita Drive
Denton, Maryland
May 28, 2011

Power Windows ^{and} Sliding Storms
5000 Fleetp Drive
Brookhaven, Pennsylvania,

Dear Customer Care Manager,

Just completed painting new maulding around our new windows. We wish to express our appreciation for your professional handling of the window ill repair after the installation of all the windows.

The severity of the damaged sill was (not as obvious) until the maulding was removed.

We had hired a contractor to install new maulding around all the basement windows. The contractor wanted to remove the windows to repair. We remembered "lifetime warranty" and called Power Windows Sliding Storm. As happy we did the right thing!

The Project Manager, Paul Powell discussed the situation with us before he professed with his best.

What a great company, you stand behind your product and all the workmanship, one hundred per cent. Thank you for such great service.

Sincerely,
Gary and Kay Williams
Project # 3016221
Installer # 25462